

Breaking Bad News – Patient will die.

GLOBAL MARK			
CLEAR PASS	BORDERLINE PASS	BORDERLINE FAIL	FAIL

Criteria

Asks for quiet room Experienced Nurse presence Shop-floor to be controlled by someone else	2
Introduces Self, confirms family member identity, Washes hands,	2, 1
Confirms relationship to patient	2
Asks if they would like anyone else to be present	2
Asks what is already known	2
Clarifies understanding	2
Explains what has happened	2
Explains what treatments have been tried	2
Offers warning shot	2
Explains that treatment has failed and that patient is dead Does NOT use euphemisms	2
Asks if patient was religious, offers to call religious leader	2
Uses silence appropriately	2
Asks if would like to see scans	2
Explains scan appropriately	2
Offers to take family member to patient	
Explains lines/tubes/etc	1
Explains Coroner involvement	1
Demonstrates appropriate empathy	1
Global Mark	