

Language Barrier

GLOBAL MARK			
CLEAR PASS	BORDERLINE PASS	BORDERLINE FAIL	FAIL

Criteria

Introduces Self, confirms patient identify, Washes hands	2, 1
Confirms identity of interpreter Checks they aren't related	2
Lays ground rules for interpreter Word for word translation Address questions to patient	2
Makes sure patient has pain relief if required	2
Directs questions and attention at the patient not the translator	2
History of presenting complaint	2
PMH	2
Allergies	2
DH	2
SH Including employment	2
Travel History	2
Examination Good examination ground rules explained	2
Appropriate exposure	2
Appropriate examination	2
Explains plan	2
Elicits questions	2
Answers questions	2
Thanks patient	2
Answers questions about being charged for treatment appropriately All emergency department treatment is free, but inpatient treatment may be charged.	2
TOTAL	

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